



HAMILTON HOUSE
ENGLISH LANGUAGE TEACHING

E-book Installation Guide and User Manual



Index

1 – Download

2 – Installation

3 – Activation

4 – Using the software

5 – Troubleshooting



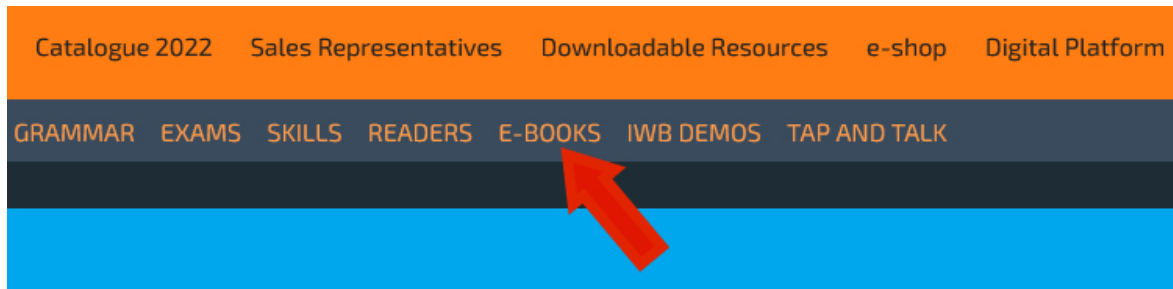
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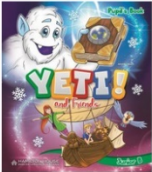
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C) There are sometimes multiple E-book editions.



Amazing English e-books

- Amazing English 1 e-book (Greek Edition)
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- Amazing English 1 e-book (International - Android Edition)
- Amazing English 2 e-book (Greek Edition)
- Amazing English 2 e-book (Greek - Android Edition)
- Amazing English 2 e-book (International Edition)
- Amazing English 2 e-book (international Android Edition)
- Amazing English 3 e-book (Greek Edition)
- Amazing English 3 e-book (Greek - Android Edition)
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Make sure to click on the E-book edition relevant to your book and device.

1 – Download

Depending on you book edition (for example, Greek or International), there could be multiple E-book versions.

There could also be different versions for computers running Windows or Mac OS or mobile devices running Android.

Before you begin downloading a file, make sure of your device's operating system and book version (e.g. Greek / International).

If you download the wrong version, it will definitely not work correctly.

1 – Download

If you see multiple e-book versions, the specific version and target edition can be seen inside the parentheses ().



Amazing English e-books

Amazing English 1 e-book (Greek Edition)

Amazing English 1 e-book (Greek - Android Edition)

Amazing English 1 e-book (International Edition)

Amazing English 1 e-book (International - Android Edition)

Amazing English 2 e-book (Greek Edition)

Amazing English 2 e-book (Greek - Android Edition)

Amazing English 2 e-book (International Edition)

Amazing English 2 e-book (international Android Edition)

Amazing English 3 e-book (Greek Edition)

Amazing English 3 e-book (Greek - Android Edition)

Amazing English 3 e-book (International Edition)

Amazing English 3 e-book (international - Android Edition)

Hide

If no version information is noted, then that software is meant for computers running Windows and is unsuitable for mobile devices.

1 – Download

D) To start the download, please click on the link relevant to your book version. Depending on your internet connection, it may take some time for the download to complete.

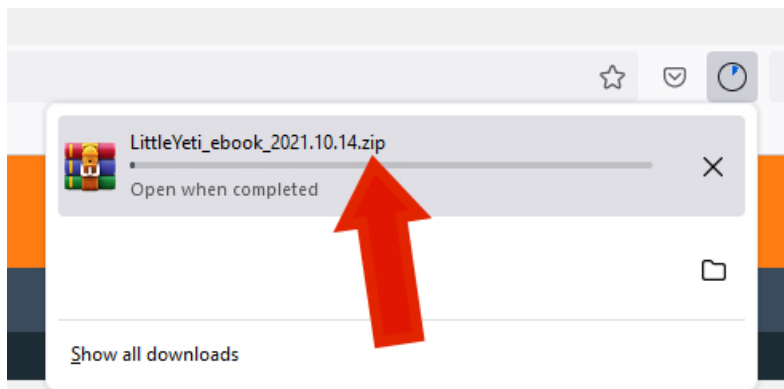
Once the download is concluded, please open the folder where the file is located.

Depending on your system settings, the file can usually be found in the Downloads folder or the folder of your choice (if you selected a different destination during the download itself).

2 – Installation

Depending on the book, the file you downloaded may be either an executable or compressed file.

You can check this through your web browser while the file is downloading.



If your file has a “.zip” extension, then you will need to decompress it before using it.

2 – Installation

Android Installation

If you downloaded the Android version, you can install the e-book by simply opening the file itself and tapping on “Install”.

If your device is secured from installing unknown applications, you may be asked to enable the “Install from Unknown sources” option. In this case the device itself will guide you through the steps.

Since every manufacturer uses a slightly different menu configuration, you will need to follow the on-screen instructions.

2 – Installation

After the installation is complete, you will need to enter your device’s “Settings” menu and then navigate to the Applications submenu to find the e-book application with the name of your book (for example Amazing English 1).

Once you tap on the application name, you should find a “Permissions” tab, where you will need to make sure that “Files and Media” access is enabled. Otherwise you may encounter errors while using the e-book.

You are now ready to open your e-book!

2 – Installation

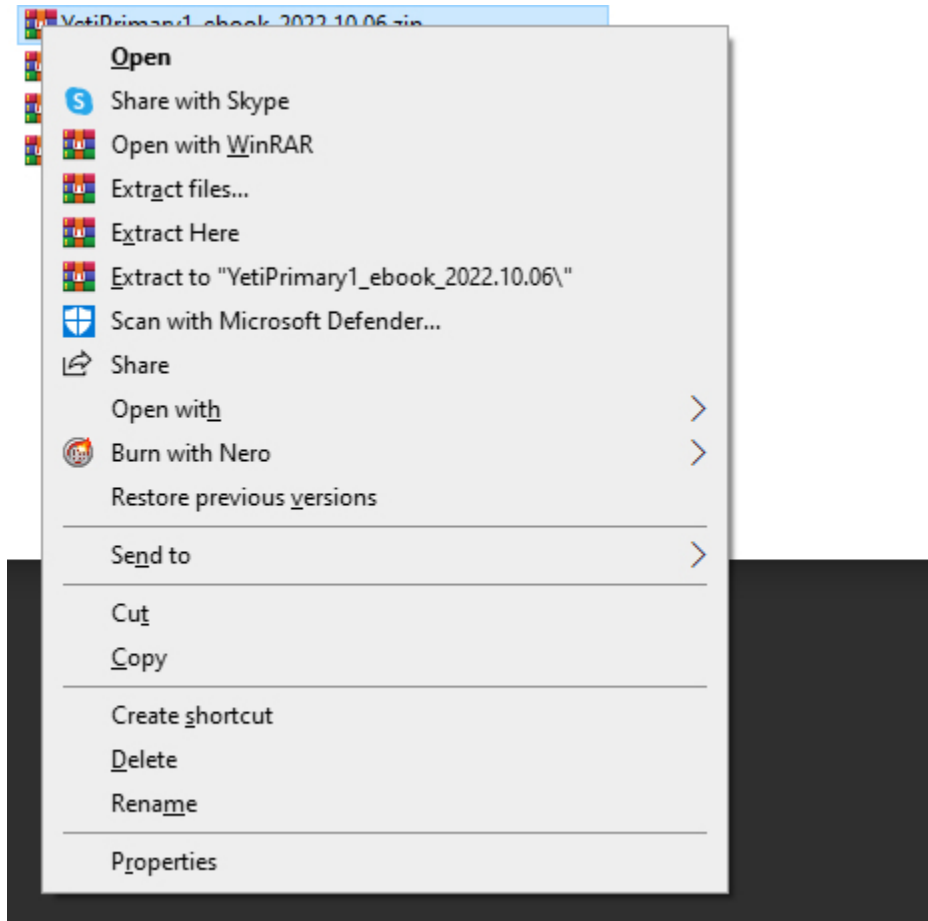
Installing onto a computer running Windows

If your downloaded file has a “.zip” extension, that means it is compressed and you will need to decompress it before being able to use the e-book.

Please go to your download folder and right-click on the file.

You should now see a menu with the “Extract here” option.

2 – Installation



Click on “Extract here” to decompress the installation files.

2 – Installation

In case your computer is running Windows 8 or a previous version, you may need to install a decompression program first. There are several free programs like that available through the internet. If you try using the compressed file without decompression you will get an error message. You should also avoid decompressing files on your Desktop, since Windows security settings may prevent the file from correctly decompressing.

WARNING:

If you try using the program from within the compressed file, you will get multiple errors, such as white or black screens or missing menu items.

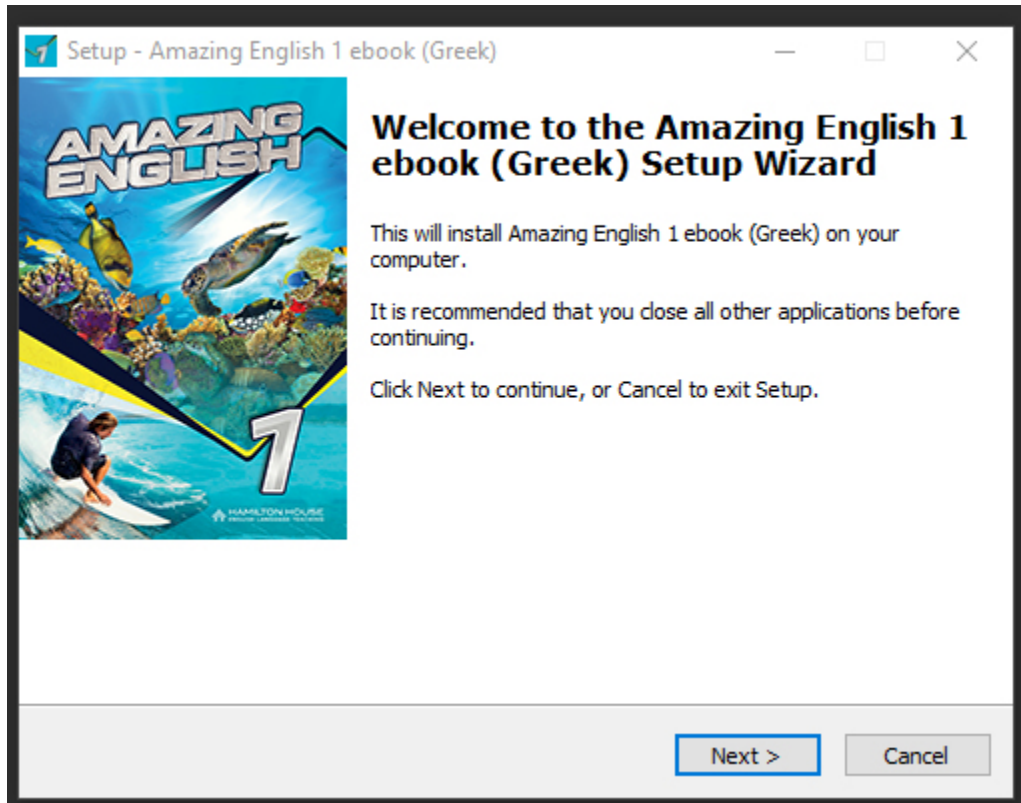
2 – Installation

Once the decompression is complete, you can simply open the newly created folder and run your e-book directly.

In case the file you download is an executable (“.exe” file extension), then just double-click on the file and follow the on-screen instructions.

Note: In some cases you may encounter an orange Windows Security notice. In that case just click OK to continue.

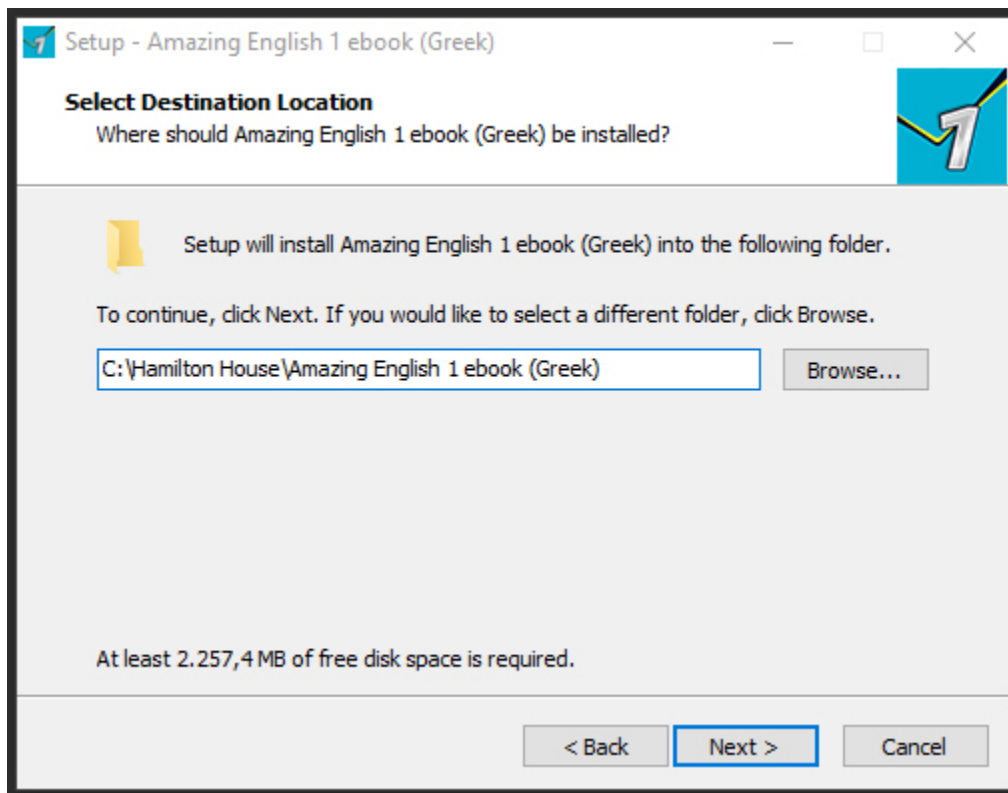
2 – Installation



You should encounter a screen like the one above during installation. Just click “Next” to continue.

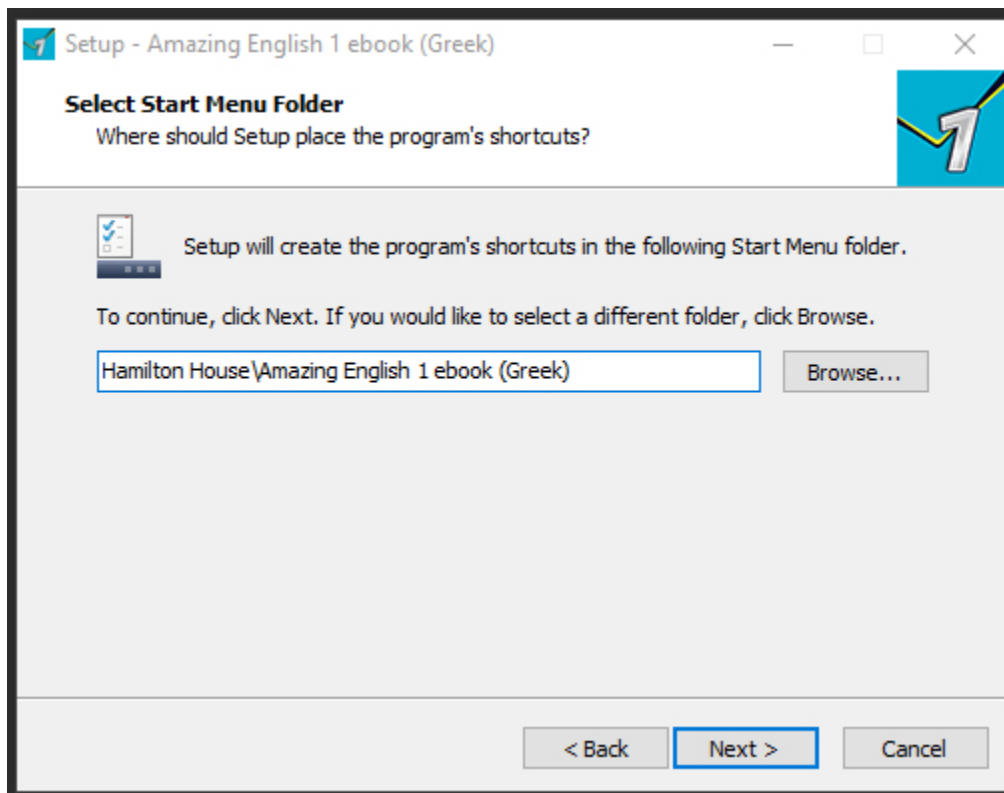
2 – Installation

This next screen lets you change the folder for the e-book installation. If you don't want to change it just click on “Next”.



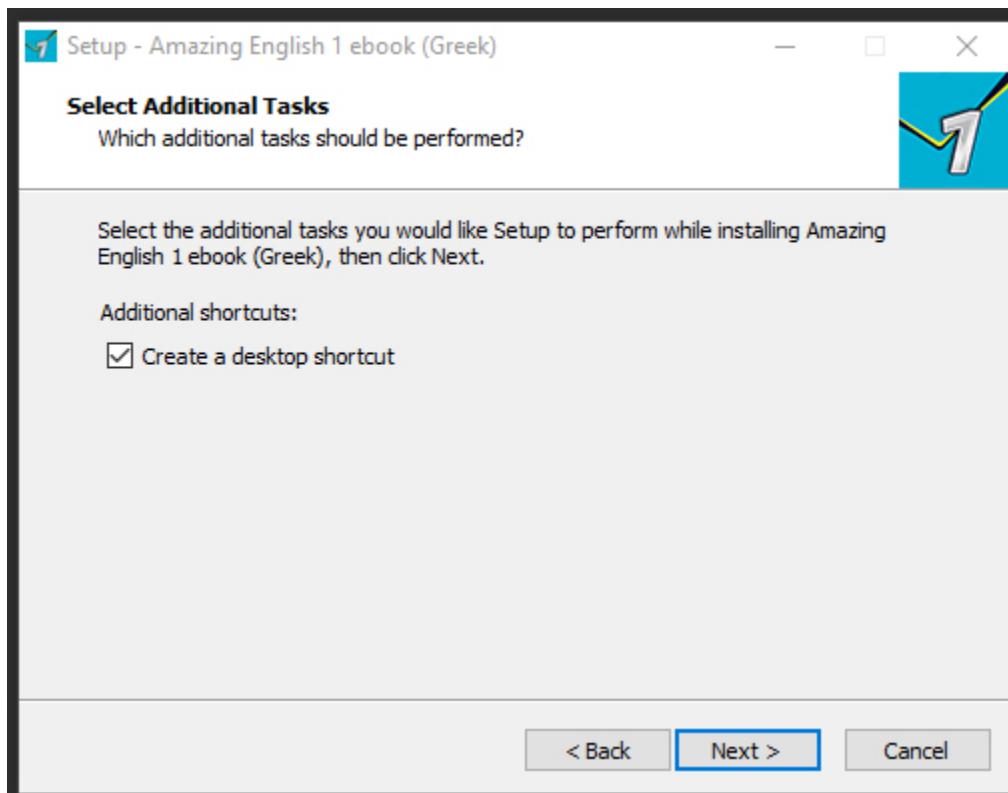
2 – Installation

Similarly click on “Next” on the next few screens to continue.



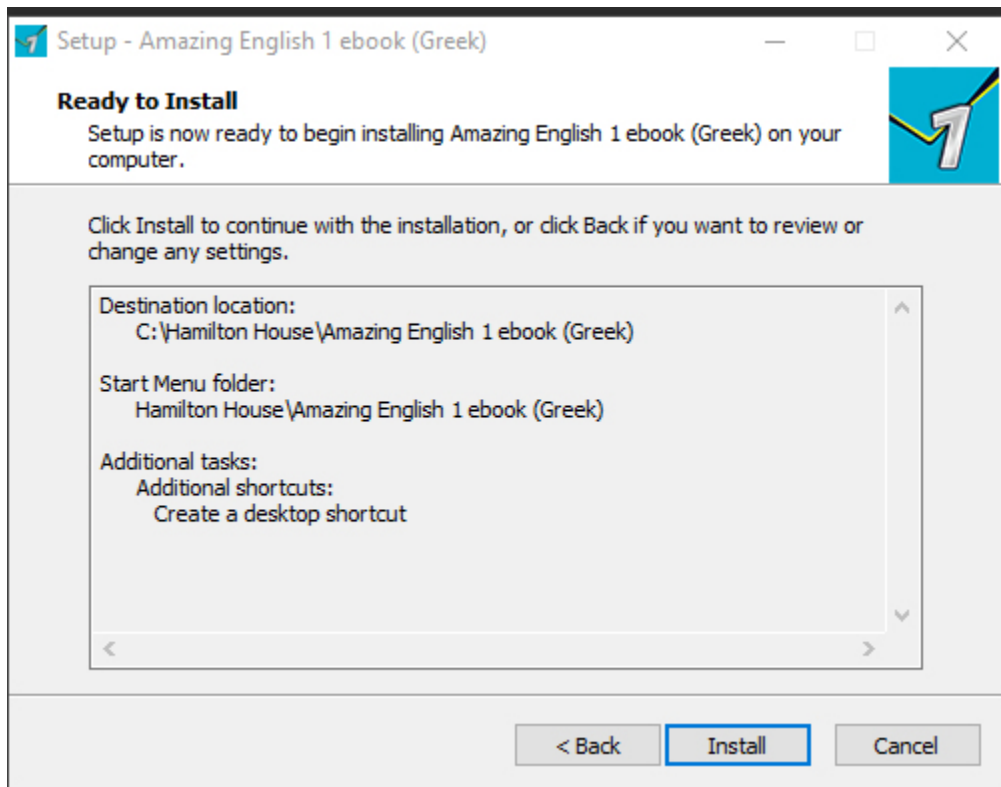
2 – Installation

This screen is where you decide if you want a shortcut on your desktop. Click on “Next” to continue.



2 – Installation

Click on “Install” to complete the installation.



After the installation is complete, you should see a new shortcut for your book on your desktop.

2 – Installation

Installing onto an Apple Mac

All Mac versions are compressed, so you will need to decompress the downloaded file before installation.

Go to the folder where you downloaded the e-book file (usually the Downloads folder) and right-click on the compressed file.

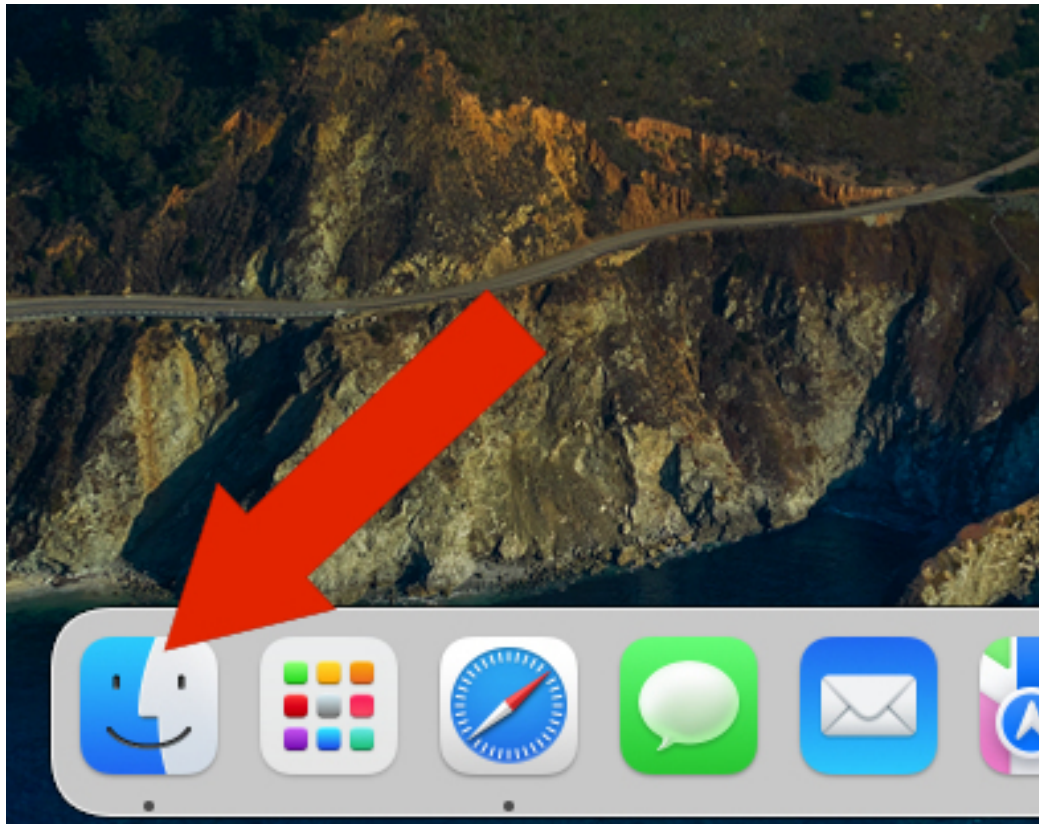
You should see and select the “Extract here” option in the pop-up menu.

Alternatively, some MacOS versions allow you to double-click on the file to automatically decompress it

▪

2 – Installation

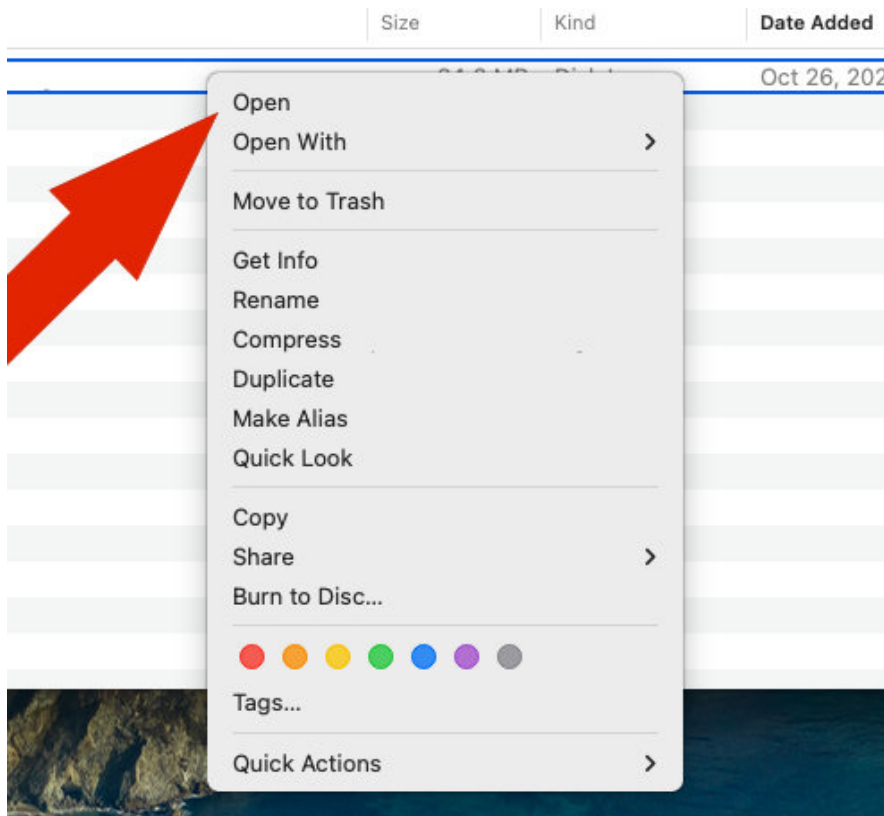
In case you cannot find your download, you should be able to get to it using Finder.



2 – Installation

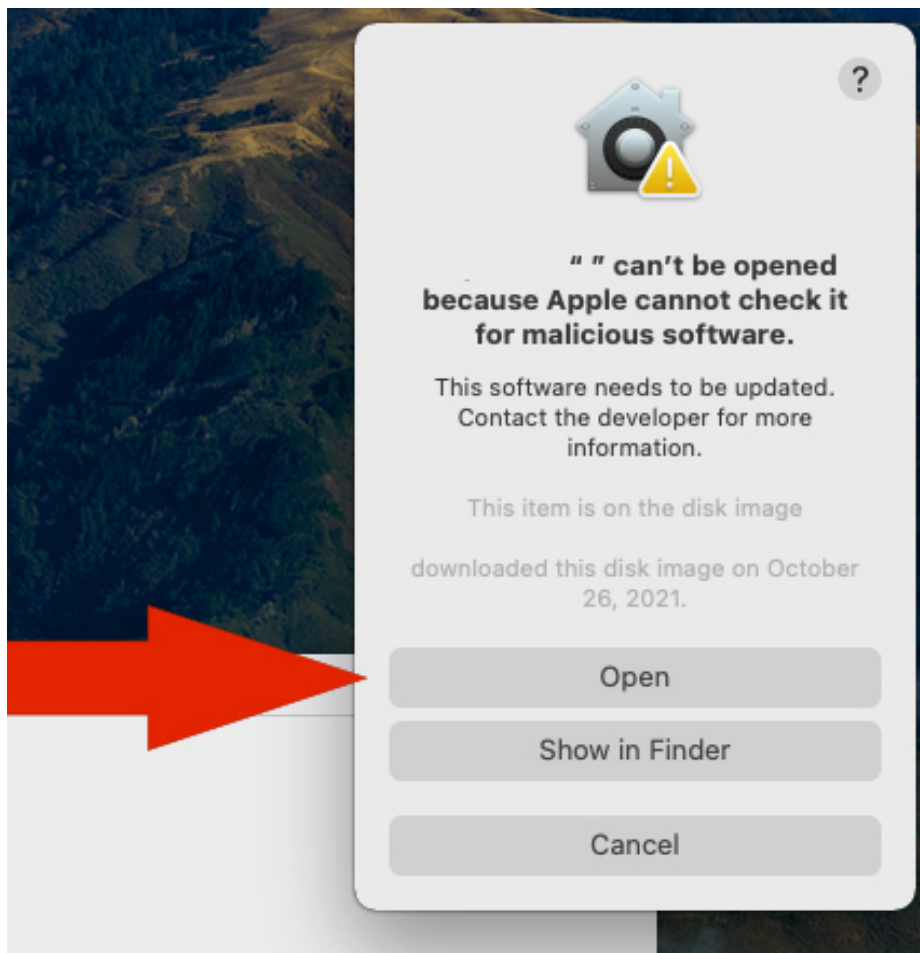
Once the decompression is complete, you should see a new folder with the same name as the downloaded file.

Right-click on the new program and select “Open” as shown below.



2 – Installation

In some newer MacOS versions, you may encounter a security notice such as the one depicted here. Click on “Open” to proceed.



2 – Installation

If you see the above depicted notice but no “Open” option is available, you may be using an incompatible MacOS version or your security settings are too strict. In that case you will need to adjust your system settings accordingly.

Once your e-book starts, you will be asked to enter the activation coupon from your book.

3 – Activation

When you run your E-book for the first time, you will be asked to enter your activation code / coupon.

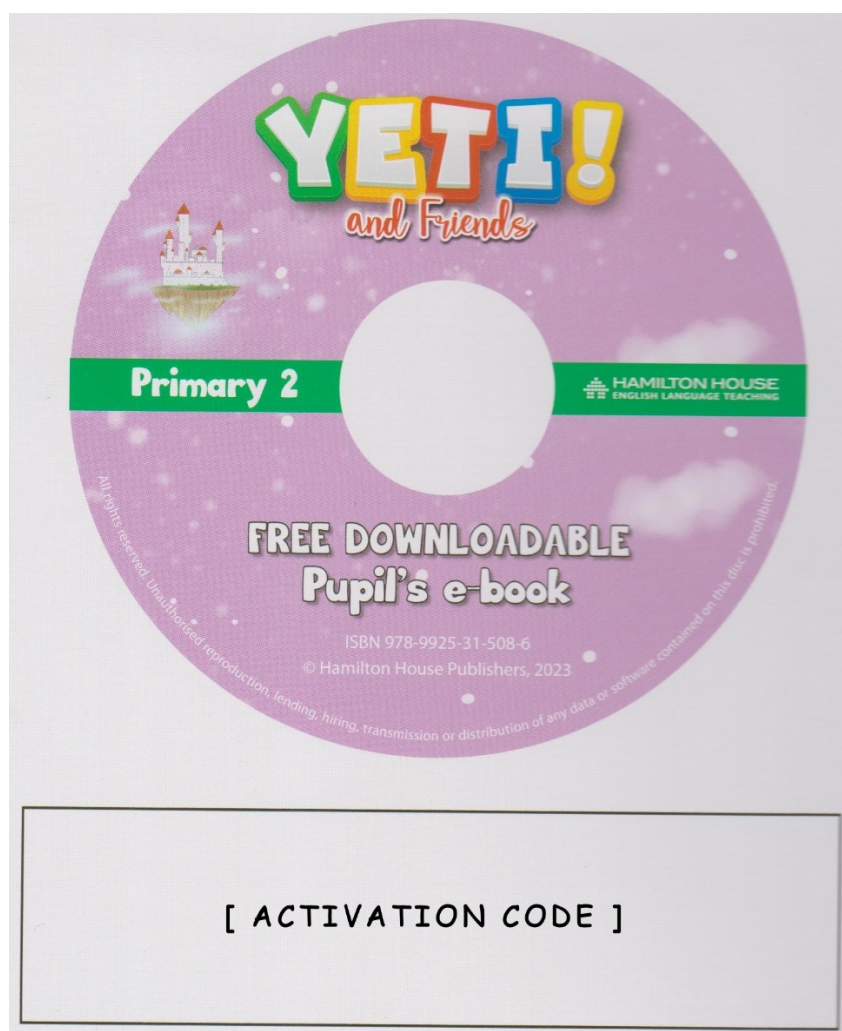
Keep in mind that an internet connection is required during activation.

The activation will fail if there is no active internet connection.

An internet connection is not required after a successful activation, although it would enable future updates.

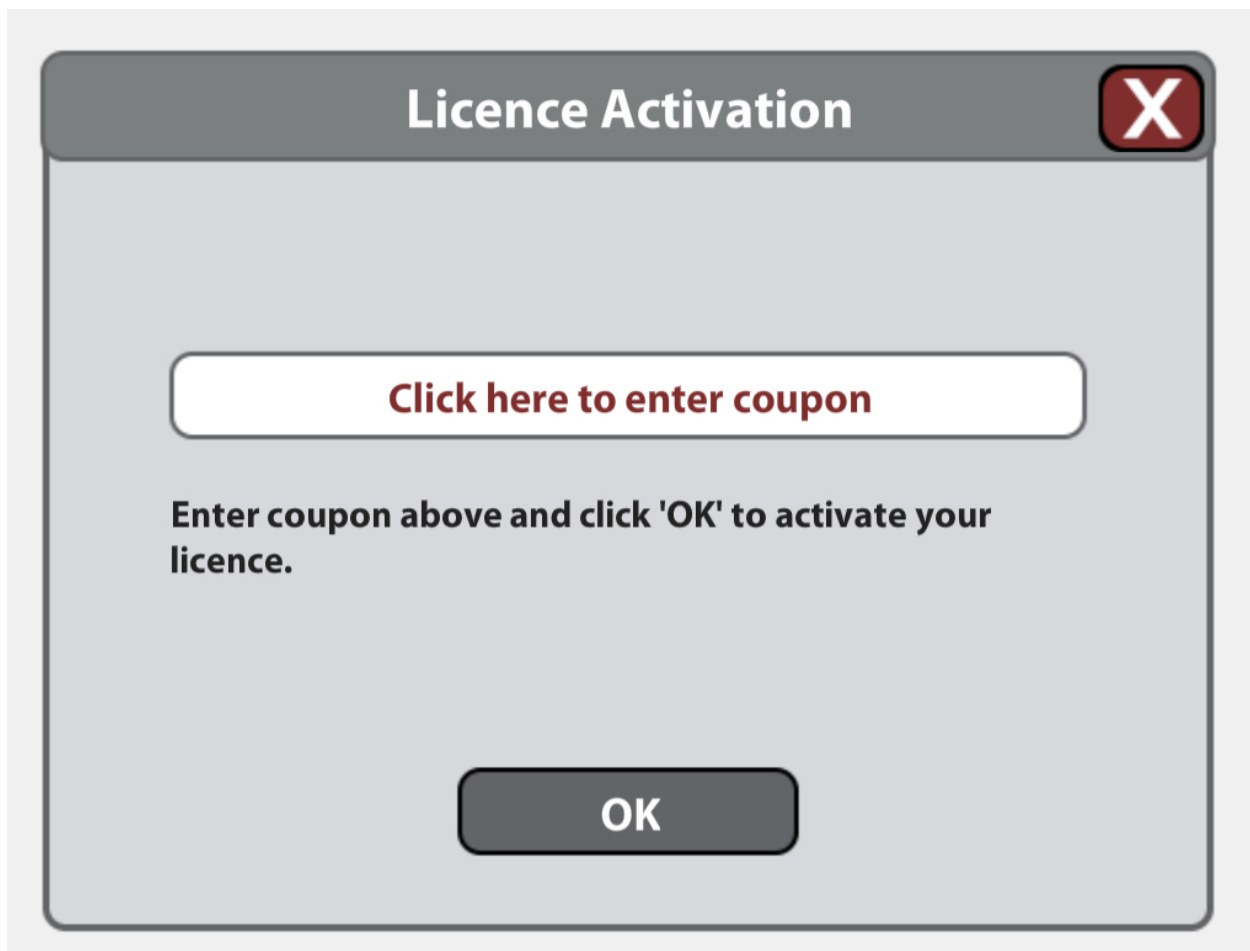
3 – Activation

You will find your activation code on the first page of your book, as seen below:



3 – Activation

Once you start your e-book for the first time, you will see the following screen:



3 – Activation

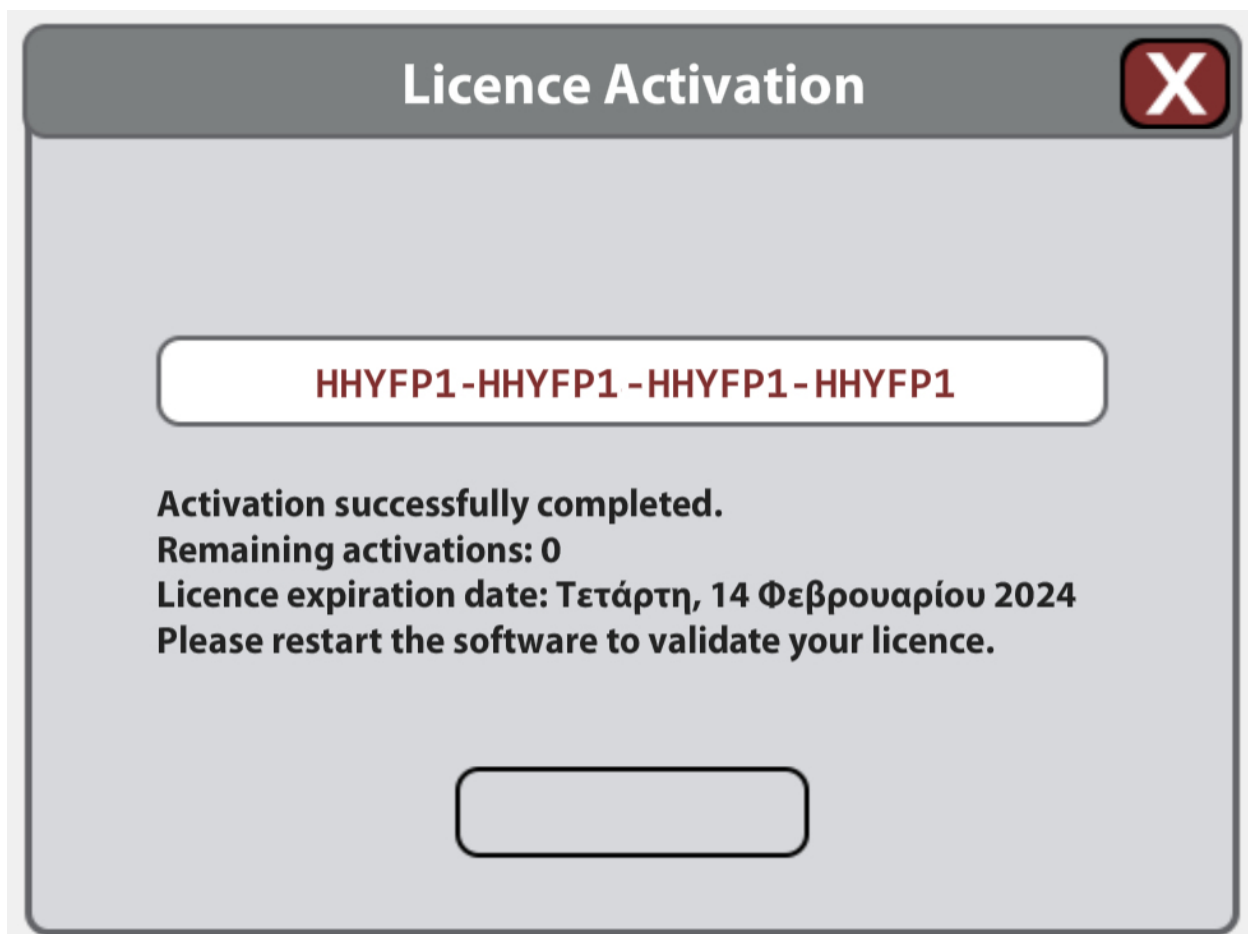
You will need to enter the activation coupon exactly as you see it, using capital letters.

Make sure to include the dashes (-).

Your selected keyboard language should be English (UK or US) otherwise you may be unable to type in the code or the code may appear as invalid.

3 – Activation

After you enter the code and click on “OK”, if you entered it correctly you should see a screen like the one below.



3 – Activation

Afterwards you only need to click on “X” and restart the program.

You are now ready to use your E-book!



4 – Using the software

Once you have completed installation and activation, you can start using your application.

If you installed your E-book, you should see a new shortcut on your computer or mobile device desktop. Otherwise you may always open the application from its folder directly.

4 – Using the software

When you start your e-book you should see a short video and then the main menu of the app.



4 – Using the software

Although the order and coloring may differ between some of our books, the buttons and toolbar work in exactly the same way in all of our software.

On the main screen you will find the main teaching units on the upper part and the toolbar on the lower part of the screen.

You may also find the settings button near the lower right corner of your screen. You can use it to try different settings in case of a problem.



4 – Using the software

When you click on a unit you will be taken to the lessons screen.



Click on the lesson you want to navigate to the lesson preview.

4 – Using the software

From this screen you have an overview of the lesson and are able to select individual exercises and/or sections.

Lesson 1 I'm Yeti!

1 Listen and read.

Look, Tina! It's a scrapbook.

It's an elephant. It's a snake.

Look!

Wow!

Hello, I'm Professor Finn. I'm a bird. He's a tiger.

I'm Tony. She's Tina.

Hello, I'm Yeti!

I'm Lucky.

Hello.

2 Match.

- 1 scrapbook.
- 2 Tony
- 3 Tina
- 4 Professor Finn
- 5 Lucky
- 6 Yeti

3 Find and stick.

1 tiger 2 snake 3 scrapbook 4 elephant 5 bird

Look and learn

an elephant
a snake
an = a e i o u
a = b c d f g h j k l m n p q r s t v w x y z

I'm Yeti. He's Tony. She's Tina. It's a scrapbook.

I'm = I am. he's = he is. she's = she is. it's = it is

4 Write a or an.

- 1 a bird
- 2 a snake
- 3 a elephant
- 4 a tiger

5 Circle.

- 1 He's / She's Tony.
- 2 Hello, I'm / It's Lucky.
- 3 Look, it's / I'm a scrapbook.
- 4 He's / She's Tina.
- 5 She's / I'm Yeti.

Extra Video

Game

This is also where you can find extra grammar videos and vocabulary games by using the corresponding buttons on the screen.

4 – Using the software

You can always return to the main screen by clicking on the home button or you can return to the previous selection menu by clicking on the return icon next to it.



Use the arrow buttons to go to the previous or next page correspondingly.

If a button is greyed out, then it is disabled on the current page.

These buttons can be found on both sides of the screen.

4 – Using the software

The toolbar works the same across all of our books and is designed mainly for classroom use.



Starting from the left, we have the mouse button. Whenever you want to use any button, this has to be selected. If you use any of the other tools, you will need to click on this first for the normal book functions to work again.

On its right, you will find the pen and highlighter tools, which allow us to write on the screen and highlight parts of it, after which you will find the eraser and reset buttons, the last of which resets any text you may have edited using the toolbar.

4 – Using the software

The magnifier tool allows us to zoom in on parts of the screen we may want to focus on.



The next two tools allow us to hide parts of the screen and the two curved arrow buttons allow us to undo/redo any editing we performed previously.

4 – Using the software

After that you will find the text tool, which allows us to open a text box on the screen, where you can type in any text you wish, using your keyboard.



Alternatively you may always use the annotation tool next to it, to open a blank page where you can write your notes.

4 – Using the software



The globe icon allows us to open websites from within the e-book and the up/down arrows allow us to save/load our notes and edits at any point in time.

4 – Using the software

The stopwatch allows you to initiate a countdown of your choice and the score tool next to it allows you to assign points to opposing teams. These come in handy during E-book games.



The next to last button allows you to print out anything on the screen and the final button opens up an on-screen keyboard, useful for typing in answers when a physical keyboard is unavailable.

4 – Using the software

You can find the following buttons on upper right corner of the software:



You can use them to either minimize or quit the e-book.

5 – Troubleshooting

Download Problems

Problem: The file transfer extremely slowly and gets disrupted / the download completes successfully but the file appears damaged (error message during opening).

Solution: Your internet connection is unstable or suffers from disconnections (this sometimes happens with WiFi connections). Try again later or try using a different connection.

5 – Troubleshooting

Installation Problems

Problem: The download completes successfully but the file cannot be opened.

Solution: Make sure that you have downloaded the correct version/edition for your device. Try downloading the correct version in case you selected the wrong one (Windows versions don't work on Android and vice versa). In case of a compressed file, please use a decompression program.

5 – Troubleshooting

Problem: I get the following error message on my Mac.



Solution: Your operating system is either incompatible with this version or your security settings need to be modified. Instead of double-clicking on the file, right-click on it and select "Open".

5 – Troubleshooting

Problem: Although the program installation successfully completes, some parts of the book seem incomplete/disabled or white/black pages are displayed in certain parts.

Solution: You either do not have enough free disk space or the installation file was damaged/incomplete. Make sure that there is at least twice the free space available than the file size of the download and reinstall the program.

Note: Decompressing the file on your desktop may lead to corrupted files due to system restrictions. Please use a different folder instead.

5 – Troubleshooting

Execution/ Activation Problems

Problem: I can only type in numbers during activation.

Solution: You are using a keyboard input method other than English (UK or US). Please change your input to English to be able to type in all of the activation coupon.

Note: Although a lot of input languages use visually similar letters and symbols, as far as your device is concerned, they are different.

5 – Troubleshooting

Problem: The e-book used to work properly, but now I get blank screens or some features/ buttons ceased to function.

Solution: Please check if you have antivirus / antimalware software installed. Some of these programs detect (false positives) the e-book files as malicious or unwanted software, then proceed by putting it into quarantine or deleting random files from within. That usually causes errors and prevents you from using the e-book as intended. Try re-installing the e-book and adding its folder to the exception list of your security software or disable/remove that software.

5 – Troubleshooting

Problem: The e-book program hangs during the following screen or takes an inordinate amount of time to proceed to the main menu.



Trying to connect to server (1)...

Solution: Your network connection is unstable. Try using another network or temporarily disable your network connection (disable your WiFi or pull your network cable, for example).

5 – Troubleshooting

Problem: I am asked to activate my e-book every single time I use it.

Solution: One of the following could be the culprit – you have OneDrive synchronization enabled for the installation folder of the e-book or you have some system preservation software such as DeepFreeze installed. In both of these cases, your device's 'digital identity' gets lost or updated during file synchronization, resulting in a loss of activation. Disable any of the above that are in play and you should have no such problem anymore.

5 – Troubleshooting

Problem: The e-book displays a black/white screen whenever I open it on my mobile device.

Solution: The application's Files and Media permissions have been revoked. That happens sometimes during system updates or if you haven't used the app in some time. You will need to go to your device's Settings and navigate to the Apps menu, find the name of your e-book (e.g. Amazing English 1), go to Permissions and enable Files and Media permissions. You may need to clear your device memory or reboot your device for settings to take effect.

5 – Troubleshooting

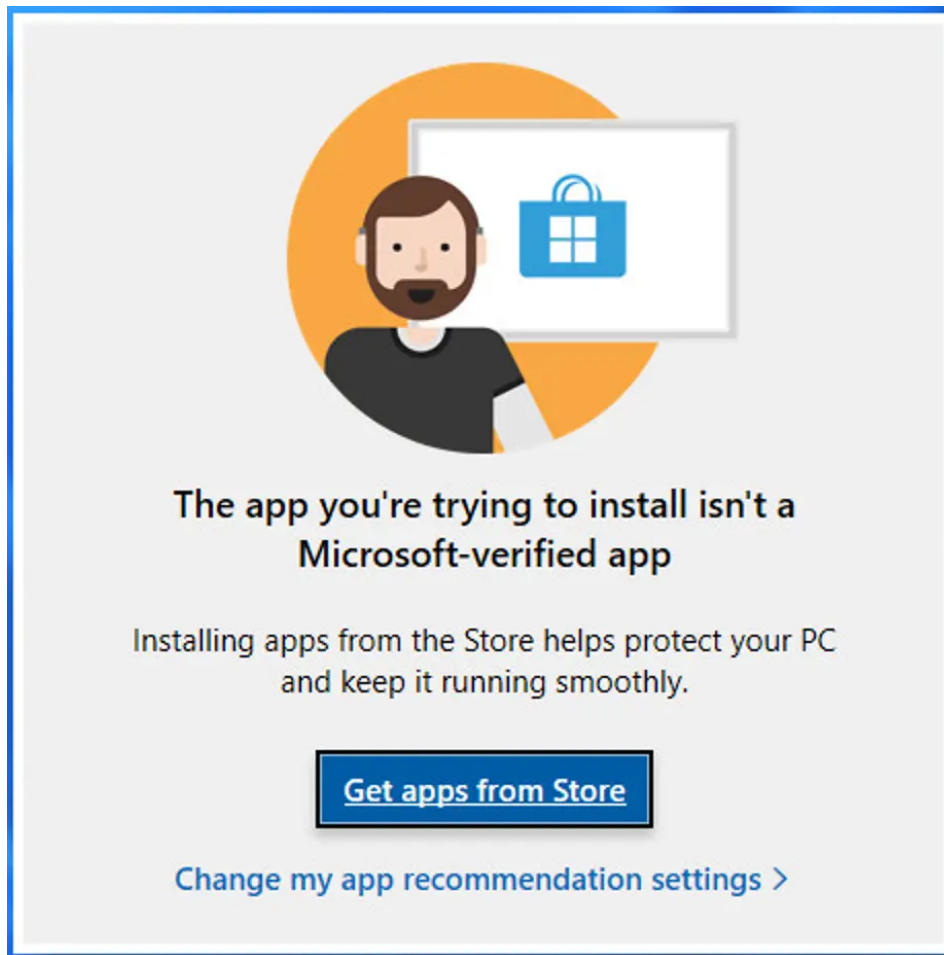
Problem: Although I type in the activation coupon as I see it, I get an “Invalid Coupon” message.

Solution: Make sure you are typing in the correct letters/numbers (O looks a lot like zero) and include the dashes (-).

Otherwise, you may have downloaded the wrong book version. For example, although a localized version of a book looks the same as an international version, they do have different activation codes, since their content is not identical.

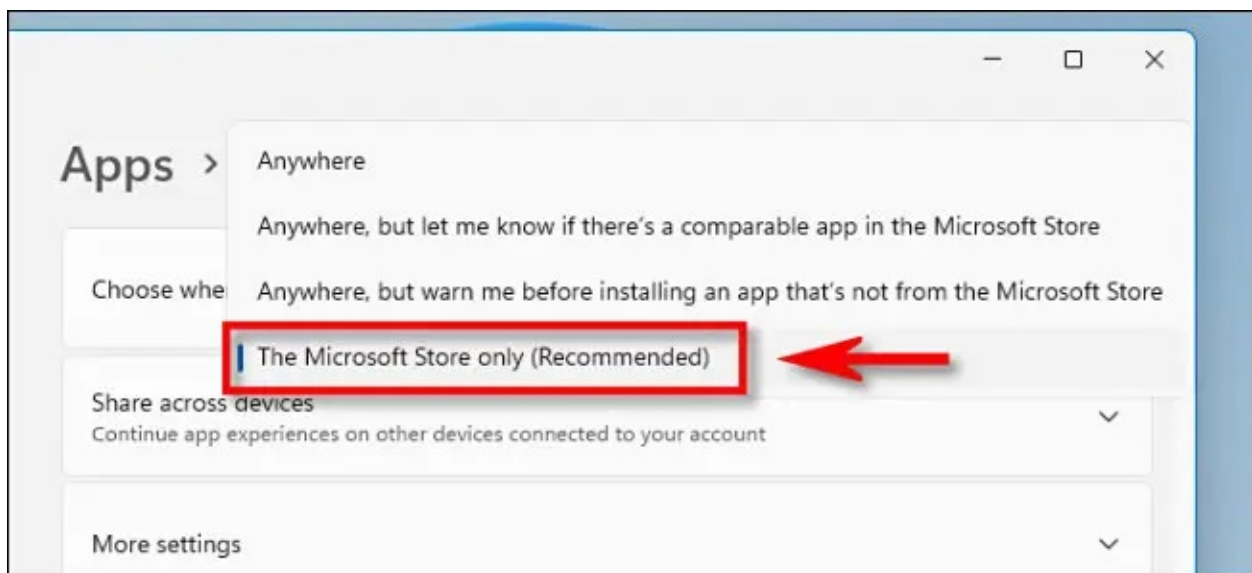
5 – Troubleshooting

Problem: You get the following error during installation.



5 – Troubleshooting

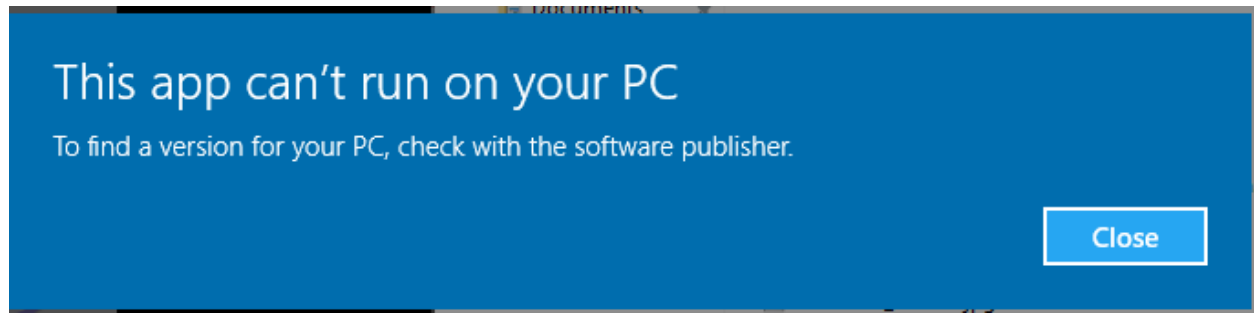
Solution: Some Windows 10/11 versions are preset to only accept program installations via the Microsoft Store. You will have to go to (Settings) / (Apps) and change the following setting:



You need to change the above setting to “Anywhere” to be able to complete the installation.

5 – Troubleshooting

Problem: You get the following error when trying to open your e-book:



Solution: Your computer is running Windows in S Mode. You cannot run any app outside the Microsoft Store when in this mode. You will need to go to the Microsoft Store and search for the following: “Switch out of S mode”. Then click on (Get) to make the transition into normal Windows. Once that is complete you should be able to run everything normally.

5 – Troubleshooting

Problem: I installed my e-book on Windows 11, but there is no desktop shortcut for me to use.

Solution: Some Windows versions have disabled shortcuts for any program not originating in the Microsoft Store. You can get around that by going to your e-book folder and right-clicking on the executable file, then selecting “Create Shortcut. Once the shortcut has been created, you only need to drag and drop the shortcut onto your desktop (or cut/paste it there).

5 – Troubleshooting

Problem: Although the e-book works mostly fine, some or all of the videos display as blank screens.

Solution: Your graphics driver may not be up to date or it may be broken. You need to download and install the latest graphics driver for your hardware.

5 – Troubleshooting

Problem: The e-book takes an inordinate amount of time to load pages, there are random white screens and/or the sound lags behind when I watch videos.

Solution: Your system may not fulfill the minimum requirements for the e-book or your system settings may not be optimized.

You can change your settings by going to the Control Panel or Settings page (depending on your Windows version), then going to “System” and selecting “Advanced System Settings” (you can also find this directly through Windows Search).

5 – Troubleshooting

When the System Properties window opens, go to the “Advanced” tab and select “Settings” (in the Performance section).

Select the “Adjust for Best Performance” option and click “OK” to change your system settings.

This fix works for most people that have performance issues. If your whole system feels slow, make sure to check your hard drive for errors.

5 – Troubleshooting

Problem: You cannot activate your e-book on a computer with Windows 7, because you get an error message that an internet connection is required, although you do have internet.

Solution: Our servers use the HTTPS protocol for activation, as do all modern websites and servers, for security and privacy compliance reasons.

Older operating systems like Windows 7 use the earlier HTTP protocol and don't fully support the new one, unless properly updated.

If you get the above error, your system may be missing some updates.

5 – Troubleshooting

Be aware that pirated versions of Windows 7 are unable to properly update themselves, in which case the updates will have to be downloaded and installed manually, one by one.

(This should be done by a proper computer technician, as they are not generally available anymore and there are a lot of scam sites that feature these updates with embedded malware and viruses).

The following steps are necessary for the e-book to work properly:

Make sure that the operating system has all of the proper updates installed and also that the Windows Clock is displaying the proper time and date.

5 – Troubleshooting

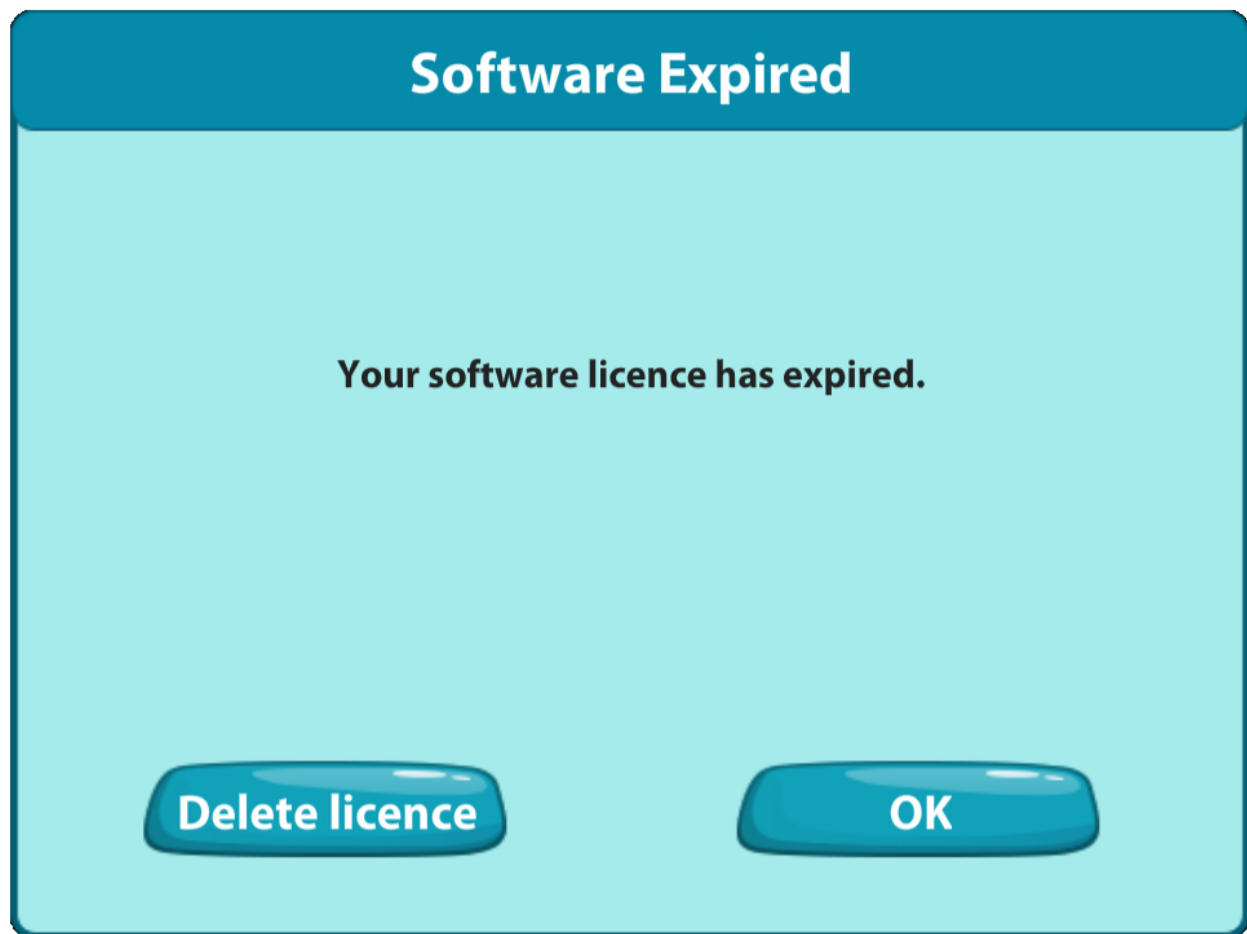
So long as Windows 7 is fully up-to-date, once the e-book loads and you get to the activation screen, you should get a Windows pop-up which states that there is an issue with establishing a secure connection and asks whether to proceed.

You must accept to allow the e-book to connect to our servers. Depending on the system, there might be more than one verification question. All have to be accepted.

In a few rare instances the Windows pop-ups are hidden behind the e-book graphics, in which case you can bring them to the fore by pressing Alt+Tab.

5 – Troubleshooting

Problem: Expired user license.



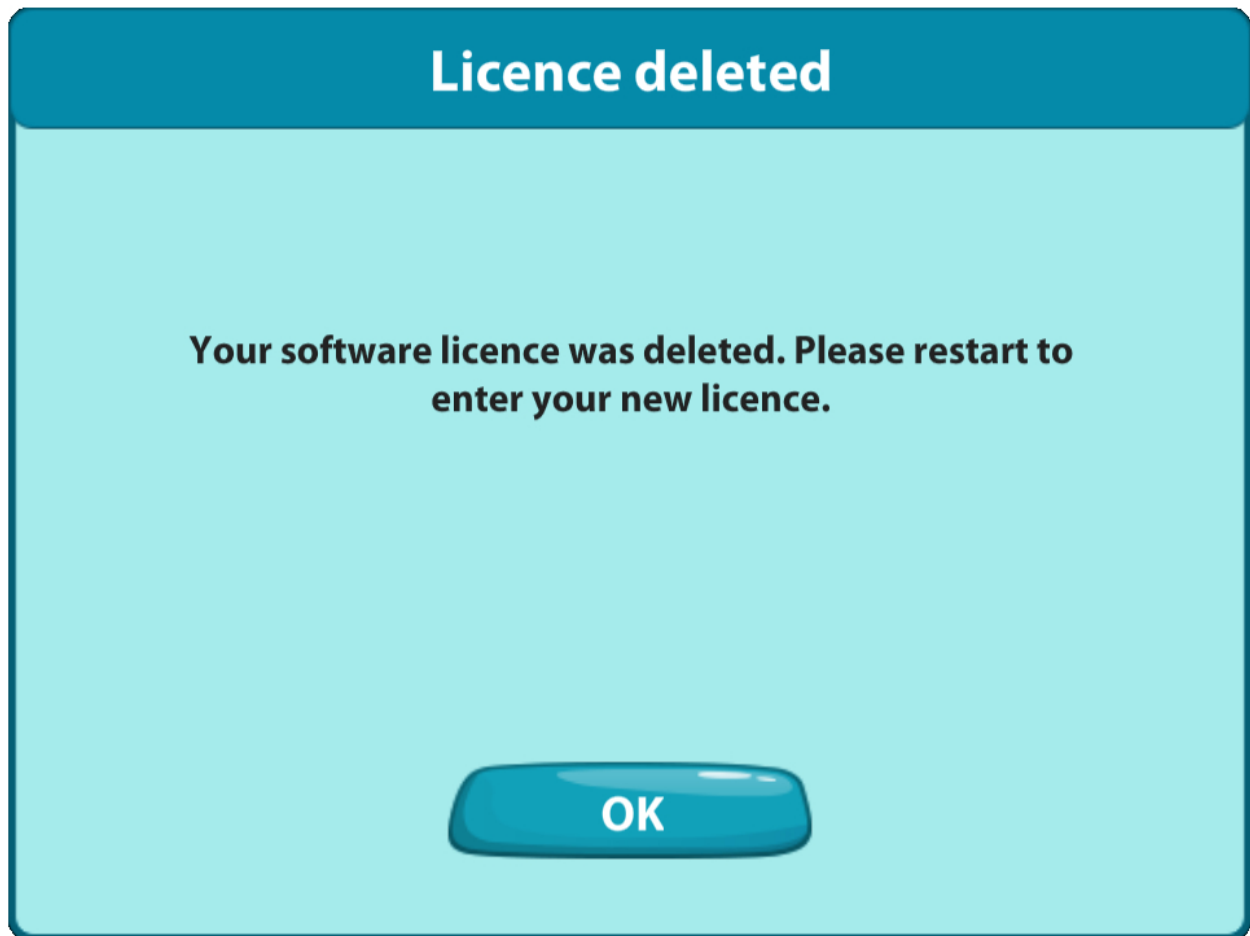
5 – Troubleshooting

Solution: This means that your license needs to be renewed for you to be able to continue using the software.

To renew the license, you first have to remove the expired one by clicking on the “Delete license” button.

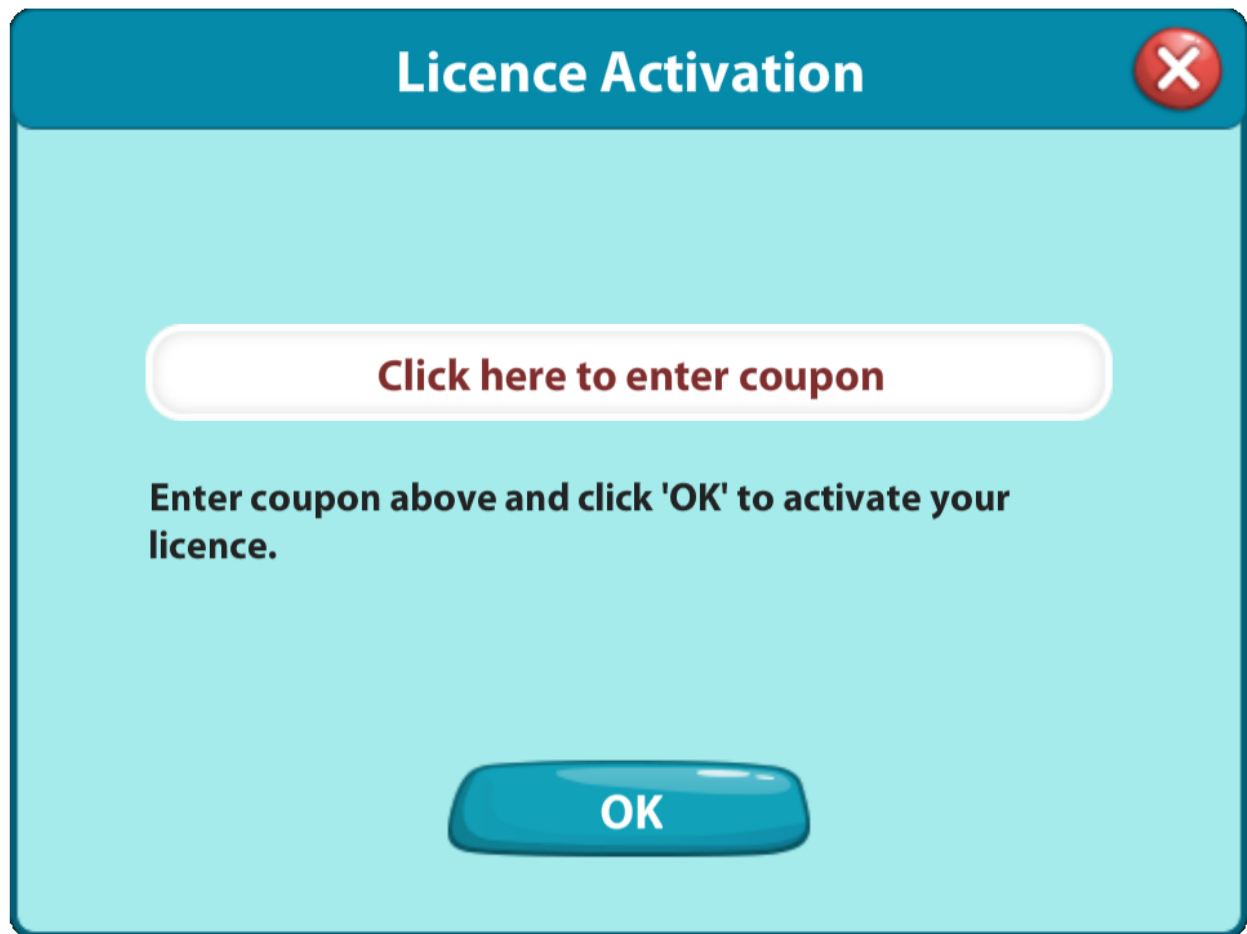
Then click on “OK” to terminate the e-book, as shown in the next picture.

5 – Troubleshooting



5 – Troubleshooting

Once you restart the e-book, you can enter your new license in the activation box.





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